

Privacy and Marketing Notice

RK International Machine Tools Limited is committed to ensuring that your privacy is protected. This privacy notice explains how we use any personal information we collect about you.

What information do we collect about you?

We collect information about you when you enquire about our services, meet with our sales team, place an order or make an enquiry via our website. We also collect information when you voluntarily complete customer surveys or provide feedback. Website usage information is collected using cookies.

How will we use the information about you?

We collect information about you such as your name, company, address, email address and telephone number. We collect it to allow us to process any orders you might make and also if you agree, to contact you with news of our services, which we think might be of interest to you. We never share your information for marketing purposes with third parties.

Marketing

From time to time, we would like to send you information about our services by email, post, and telephone or text message. If you have consented to receive marketing, you may opt out at a later date.

Cookies

A cookie is a small text file placed on your computer to collect standard internet log information and visitor behaviour. This information is used to track visitor use of the website and to compile statistical reports on website activity. For more information about cookies please visit www.allaboutcookies.org or www.aboutcookies.org.

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, this may mean that website features may not function as a result.

Our website contains links to other websites. This privacy policy only applies to our website so when you link to other websites you should read their own privacy policies.

How we protect you whilst using our website

Security is a major issue for anyone using the internet. You need to know that a website is legitimate, and secure before you use it.

Access to your information and keeping it up to date

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at Data Controller, RK International Machine Tools Limited, Europa Trading Estate, Fraser Road, Erith, Kent, DA8 1PW.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

If any of the information changes, for example if you change your email address or name, please email us, or write to us at RK International Machine Tools Limited, Europa Trading Estate, Fraser Road, Erith, Kent, DA8 1PW..

Your consent

By providing your information you consent to the use of that information as set out in this policy. If we change our privacy policy we will post the changes on the Privacy Policy page on our website, and may place notices on other pages of the website, so that you may be aware of the information we collect and how we use it at all times. We will also email you should we make any changes so that you may consent to our use of your information in that way.

Data Retention

Once you have given us permission to hold your data, we will hold securely and for a legitimate period of interest. You can unsubscribe from our contact list at any time by sending an email to us with the word "unsubscribe" in the subject line.

How to contact us

We welcome your views about our website and our privacy policy. If you have any queries or comments, please contact us by email

Or write to us at RK International Machine Tools Limited, Europa Trading Estate, Fraser Road, Erith, Kent, DA8 1PW.

Changes to this notice

We keep our privacy notice under regular review and we will place any updates on our web site.

Updated: 10th May 2018